

## *Instrument Repair / Calibration Form*

**NOTE: A Return Material Authorization (RMA) is NOT required**

To obtain Service on items in or out of warranty, please return all instruments you would like assessed, as well as this COMPLETED form, to:

**Highmark Analytics Service Department 14  
Butler Road Hardwick, NJ 07825**

**NOTE: A base evaluation fee Is applied to all units sent in for repair and/or calibration**

**\$50 Combustion (ex. testo 310, testo 340) - \$100 (testo 350) - \$25 Refrigeration (ex. Testo 550s)**

### **Please Follow these simple instructions:**

- Complete this Instrument Repair/ Calibration form entirely.
- Provide proof of purchase for warranty claims.
- Place this form along with an instrument in a secure box.
- Email us and let know the instrument is enroute (service@highmarkanalytics.com)

### **Billing/Quote Contact:**

Company: \_\_\_\_\_  
Contact First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_

### **Service Request:**

Repair:          Calibration:          Other:

Make and Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_

### **Shipping Address (if different from billing)**

Company: \_\_\_\_\_  
Contact First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Shipping Account information: Carrier: \_\_\_\_\_ Account # \_\_\_\_\_

#### **NOTE:**

Highmark Analytics is not responsible for personal items that are sent with instruments. Instruments left at Highmark Analytics for more than 30 days without a quote approval or without proper paperwork will be returned in their original condition to the owner/distributor and incur the minimum labor charge and/or reexamination fee and all subsequent shipping charges. In the event the equipment is left at Highmark Analytics for over 90 days, Highmark Analytics reserves the right to dispose of the equipment.

Highmark Analytics is not responsible for typos or misinformation.



14 Butler Road  
Hardwick, NJ 07825  
973-300-0300  
[www.highmarkanalytics.com](http://www.highmarkanalytics.com)

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